

Amro Mohamed Sabri Abd El Monem

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Career Objective

To leverage my extensive experience in the hospitality industry, strong interpersonal skills, and excellent communication skills to contribute to the success of the organization.

Key Skills

- Customer Service Excellence
- Hospitality Management
- Team Leadership and Training
- Microsoft Office Proficiency (Word, Excel, PowerPoint)
- Internet Research and Problem-Solving

Work Experience

- Waiter, 28 Degrees Restaurant, Mawarid Hotels & Hospitality L.L.C, UAE (2023 - Present)
 - Delivering exceptional customer service.
 - Ensuring customer satisfaction and handling complaints efficiently.
- Captain Order, Alsayyad Seafood Restaurant, UAE (2021 - 2022)
 - Supervising waitstaff to ensure seamless service.
 - Coordinating between kitchen and floor operations.
- Supervisor, Asser Time Al Kuwait Restaurant, UAE (2018 - 2021)

- Managing daily operations and staff scheduling.
- Training new team members and ensuring adherence to quality standards.
- Supervisor, Forty Forty Company for Juices, UAE (2014 - 2018)
 - Overseeing the production and service of high-quality juices.
 - Maintaining a clean and organized workspace.
- Production Line Observer, Factory in 10th of Ramadan City, Egypt (2012 - 2014)
 - Monitoring production processes for quality assurance.

Education

- Industrial Secondary School Certificate, Industrial School, Al-Ibrahimiah, Sharkia, Egypt (2009)
 - Major: Instructing & Building
 - Grade: Good

Languages

- Arabic: Native
- English: Good (Listening and Speaking)

Availability

- Available to start work one month after the announcement.

References

Available upon request.