



MOHAMMAD IMTIYAZ

Date of birth: 11/07/1984 | **Nationality:** Indian | **Gender:** Male |

(+91) 7800479729 | (+968) 95811950 | mmadimteyaz24@gmail.com |

Muscat, Oman

● PROFESSIONAL SUMMARY

Summary

Punctual and efficient Delivery Driver with experience over 14+ years known for reliability, route planning and excellent customer interactions. Safety-conscious and proactive in inspecting and **maintaining vehicles**. Focused on ensuring **accurate delivery records**, recording tracking information and completing driver log and **vehicle performance forms**.

● WORK EXPERIENCE

06/05/2008 – 29/03/2022 – Muscat, Oman

DELIVERY DRIVER – VIP LAUNDARY

- **Loaded vehicles** safely and efficiently, securing items to prevent damage for high-volume deliveries.
- **Loaded, unloaded** and drove the laundry truck in a **safe and efficient** manner.
- **Accepted payments** for delivered items
- **Provided excellent customer service**, answering questions, and handling complaints from clients
- **Adhered to assigned routes** and following **time schedules**
- Assisted in **collecting linen bags**.
- **Followed procedures of chemical use, equipment** uses and **cleaning routines**.
- Retained excellent **local area knowledge** to plan optimal routes.
- Performed **inventory counts** on received linens prior to delivering.
- **Collected, Sorted and prepared dirty linen** and uniforms for pick up from outsourced laundry company.
- **Provided excellent customer service**
- **Professionalism**
- **Completed and submitted daily operations logs** and paperwork for **well-maintained delivery records**.
- **Prevented overloading, weighing items** to determine load weight appropriate to **machine capacity**.
- Provided flexible working patterns, covering **overnight shifts** during peak periods to **meet coverage needs**.
- **Evaluated customer delivery needs** and determined appropriate action, escalating unresolved concerns to management.

● PROFESSIONAL SKILL

Skill

- Vehicle **maintenance**
- **GPS** and navigation apps
- **Picking and packing**
- **Multi-drop** deliveries
- **Local area knowledge**
- **Punctual** and **reliable**
- Vehicle **safety checks**
- **Problem Solving**

● EDUCATION AND TRAINING

2003 – Paryagraj, India

8TH STD – Yaadgar Husain's Inter College

Address Paryagraj, India

● PASSPORT DETAILS

Details

- **Passport No:** P0766977
- **Issue Date:** 03/06/2016
- **Expiry Date:** 02/06/2026
- **Place of issue:** Lucknow

● DRIVING LICENSE DETAILS

Details

- **License No:** 76830034
- **Issue Date:** 07/12/2011
- **Expiry Date:** 14/11/2023
- **Issue at:** Suhar
- **Vehicle Type:** Light Vehicle

● PERSONAL DETAILS

Details

- **Date of birth:** 11/07/1984
- **Languages Known:** English, Hindi, Urdu & Arabic