

# SHINAS P

# **ABOUT**

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shinaskkv123@gmail.com

Dubai, UAE

# PASSPORT INFO

Passport No R5020756

Date of Issue 04/11/2017

Date of Expiry : 03/11/2027

# PERSONAL INFO

**Nationality** Indian

Gender Male

Date of Birth 24/02/1996

Marital Status Single

#### **KEY SKILLS**

- Quality Standards
- Financial Management
- Contract Management
- Business Planning
- Business Administration
- Player Engagement
- Supervising Employees
- Sales Expertise
- Product Promotion
- Staff Management
- Data Analysis
- Operational Efficiency

### **PROFILE SUMMARY**

Experienced Supervisor leading team members on-time job completion. Assign tasks, train employees, provide feedback, mediate interpersonal conflicts and implement company procedures. Excellent communication and listening skills. Provide leadership and vision which drives teams to meet goals.

#### WORK EXPERIENCE



## Supervisor

Leptis Group Dubai, UAE

#### 01 Year

#### Roles & Responsibilities:

- Applied strong leadership talents and problem-solving skills to maintain team efficiency and organize workflows.
- Handled customer complaints, resolved issues, and adjusted policies to meet changing needs.
- Monitored workflow to improve employee time management and increase productivity.
- Evaluated employee performance and coached and trained to improve weak areas.
- Achieved results by working with staff to meet established targets.
- Maintained compliance with company policies, objectives, and communication goals.
- Collected, arranged, and input information into database system.

#### Sales Executive

Leptis Group Dubai, UAE

01 Year

#### Sales Executive

Maruti Suzuki Kerala, India

01 Year

# Travel Coordinator & Ticketing

Skyborn Tours & Travels Kerala, India

01 Year

#### AREAS OF INTEREST

- Sales & Marketing
- Human Resource
- Tours and Travels

# SOFTWARE PROFICIENCY

• MS Office

Word | Excel | PowerPoint

- I trade
- Galileo

# LICENCE DETAILS

**UAE** Driving Licence Holder

# LANGUAGES KNOWN

English

Hindi

Malayalam

Tamil

#### **HOBBIES & INTERESTS**

- Music
- Travel
- Sports
- Movies

## Receptionist

Orange County Resort Karnataka, India

01 Year

# **EDUCATION**

#### Diploma in IATA UFTAA Foundation

Akbar Academy Malappuram, Kerala, India

2019

# **BA Travel and Tourism Management**

University of Calicut Kerala, India

2014 - 2017

#### **Higher Secondary**

Board of Higher Secondary Education Kerala, India

2012 - 2014

## Secondary

Board of Public Examination Kerala, India

2011 - 2012

#### **DECLARATION**

I hereby declare that the above written particulars are true and correct to the best of my knowledge and belief.