



Hagar Swelem

Social Worker

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Skills

- Team management
- Assignment delegation



Work History

2014-08 - 2015-08

Concerted and Promoter

Coca-Cola, alexandria, Al-Amiriyah

- Provided product benefits and advantages and discussed pricing with interested parties.
- Utilized social media, email and web to engage target audience and promote Coca Cola brand
- Oversaw all incorporation activities.

2013-08 - 2014-07

Costumer Service

Alex-Cap, alexandria, alexandria

- Liaised with customers, management and sales team to better understand customer needs and recommend appropriate solutions.
- Offered advice and assistance to customers, paying attention to special needs or wants.

2012-07 - 2013-07

Sales Coordinator

Lagoon Club , alexandria

- Prepared pricing strategies for current customers to enhance sales and increase profitability.
- Offered each customer top-notch, personal service and polite support to boost sales and customer satisfaction.

2011-01 - 2011-07

Nursery Supervisor

Al Ahrarr School , alexandria, Sedi Beshr



Education

2009-07 - 2012-07

Bachelor of Social Work: Social Work

High Institute Of Social Work - Alexandria University



Languages

- English
- Arabic



Certifications

- Teacher training diploma